

About our privacy policy

Lesseau cares a lot about your privacy. That is why we only process data that we need for (the improvement of) our services and handle the information we have collected about you and your use of our services with care. We never make your information available to third parties for commercial purposes.

This privacy policy applies to the use of LESSEAU's website and the services it provides. The effective date for the validity of these terms and conditions is 12/07/2020, with the publication of a new version, the validity of all previous versions will expire. This privacy policy describes what data is collected about you by us, what this data is used for and with whom and under what conditions, if any, this data may be shared with third parties. We also explain to you how we store your data and how we protect your data against misuse and what rights you have with regard to the personal data you provide to us.

If you have any questions about our privacy policy you can contact our contact person for privacy matters, you will find the contact details at the end of our privacy policy.

About data processing

Below you can read how we process your data, where we store them (or have them stored), what security techniques we use and for whom the data is transparent.

Web shop software

Our webshop is developed with software from Lightspeed. Personal information that you make available to us for our services, is shared with this party. Lightspeed has access to your data to offer us (technical) support, they will never use your data for any other purpose. Lightspeed is obligated to take appropriate security measures based on the agreement we have concluded with them. These security measures consist of the application of SSL encryption, a strong password policy and secure data storage. Lightspeed reserves the right to share collected data within its own group and affiliated partners in order to further improve service. Lightspeed takes into account the applicable legal retention periods for (personal) data.

Web hosting and email

We purchase web hosting services from TransIP and email services from Microsoft 365. TransIP takes care of the rerouting of web addresses and logs IP addresses. TransIP has no access to personal data.

The handling of e-mail via Microsoft 365 takes place in its own tenant. Microsoft processes personal data on our behalf and does not use your data for its own purposes. However, this party may collect metadata about the use of the services. These are not personal data. Microsoft has taken appropriate technical and organizational measures to prevent the loss and unauthorized use of your personal information. Microsoft is bound by the confidentiality agreement.

Payment processors

For handling (part of) the payments in our webshop we use the platform of Buckaroo Payment. Buckaroo Payment processes your name, address and place of residence and your payment details such as your bank account or credit card number. Buckaroo Payment has taken appropriate technical and organisational measures to protect your personal data. Buckaroo Payment reserves the right to use your data to further improve its services and to share (anonymised) data with third parties in this context. All the above guarantees with regard to the protection of your personal data also apply to the components of [Example] services for which they engage third parties. Buckaroo Payment does not retain your data for longer than is permitted by law.

Reviews

WebshopKeur

We collect reviews through the platform of WebwinkelKeur. If you leave a review through WebwinkelKeur you are required to provide your name, place of residence and email address. WebwinkelKeur shares this information with us, so we can link the review to your order. WebwinkelKeur also publishes your name and place of residence on its own website. In some cases WebwinkelKeur may contact you to provide an explanation of your review. In the event that we invite you to leave a review, we will share your name and email address with WebwinkelKeur. They use this information for the sole purpose of inviting you to leave a review. WebwinkelKeur has taken appropriate technical and organizational measures to protect your personal data. WebwinkelKeur reserves the right to engage third parties for the provision of services, we have given WebwinkelKeur permission. All the above guarantees with respect to the protection of your personal data also apply to the parts of the service for which WebwinkelKeur engages third parties.

Shipping and logistics

If you place an order with us it is our job to have your package delivered to you. We use the services of DHL to carry out the deliveries. It is therefore necessary that we share your name, address and place of residence data with DHL. DHL uses these data only for the execution of the agreement. In the event that DHL engages subcontractors, DHL also makes your data available to these parties.

Invoicing and accounting

For our administration and bookkeeping we use the software of Unit 4 . And runs within our own server environment. We therefore store your name, address and place of residence details and details regarding your order in our administration. These details are used for the administration of sales invoices. Your personal data will be protected and is only accessible by our designated staff Slimstones has taken the necessary technical and organizational measures to protect your data against loss and unauthorized use. Employees are obligated to secrecy and will treat your data confidentially. Slimstones will not use your personal data for purposes other than those described above.

Purpose of data processing

General purpose of processing

We use your data exclusively for the purpose of providing our services. This means that the purpose of processing is always directly related to the order you provide. We do not use your data for (targeted) marketing. If you share data with us and we use this data to contact you - other than at your request - at a later time, we ask your explicit consent. Your data will not be shared with third parties, other than to comply with accounting and other administrative obligations. These third parties are all bound to secrecy on the basis of the agreement between them and LESSEAU or an oath or legal obligation.

Automatically collected data

Data that are automatically collected by our website are processed for the purpose of further improving our services. These data (e.g. your IP address, web browser and operating system) are not personal data.

Cooperation with tax and criminal investigations

Where applicable, you may be required by law to share your data in connection with government tax or criminal investigations. In such a case we will be forced to share your data, but we will oppose this within the possibilities offered to us by law.

Storage periods

We keep your data as long as you are our client. This means that we will keep your client profile until you indicate that you no longer wish to use our services. If you indicate this to us, we will also take this as a forgetting request. Pursuant to applicable administrative obligations, we are required to keep invoices with your (personal) data, so we will keep this data for as long as the applicable period runs. Employees, however, no longer have access to your client profile and documents that we have produced as a result of your assignment.

Your rights

Pursuant to current Dutch and European legislation, you, as a data subject, have certain rights with respect to the personal data processed by us or on our behalf. We explain below which rights these are and how you can invoke these rights.

In principle, in order to prevent misuse, we will only send copies and copies of your data to your e-mail address already known to us. In the event that you wish to receive the data at a different e-mail address or, for example, by post, we will ask you to identify yourself. We keep a record of processed requests; in the event of a forgetting request, we administer anonymised data. You will receive all statements and copies of data in the machine-readable data format that we use within our systems.

You have the right at any time to lodge a complaint with the Personal Data Authority if you suspect that we are using your personal data incorrectly.

Right of inspection

You always have the right to view the data that we process (or have processed) and that relate to your person or that can be traced back to you. You can make a request to that effect to our contact person for privacy matters. You will then receive a response to your request within 30 days. If your request is granted, we will send you a copy of all the data with an overview of the processors that hold these data, stating the category under which we have stored these data, at the e-mail address known to us.

Right of rectification

You always have the right to have the data that we process (or have processed) and that relate to your person or that can be traced back to you, modified at any time. You can make a request to that effect to our contact person for privacy matters. You will then receive a response to your request within 30 days. If your request is granted, we will send you a confirmation that the data has been modified at the e-mail address we have on file.

Right to restrict processing

You always have the right to limit the data that we process (or have processed) relating to your person or that can be traced back to you. You can make a request to that effect to our contact person for privacy matters. You will then receive a response to your request within 30 days. If your request is granted, we will send you a confirmation at the e-mail address known to us that the data will no longer be processed until you lift the restriction.

Right to transfer

You always have the right to have the data that we process (or have processed) and that relate to your person or that can be traced back to you, executed by another party. You can make a request to that effect to our contact person for privacy matters. You will then receive a response to your request within 30 days. If your request is granted, we will send you copies or copies of all data relating to you that we have processed or that have been processed on our behalf by other processors or third parties at the e-mail address known to us. In all probability, [Example] will no longer be able to continue the service in such a case, because the secure linking of data files can then no longer be guaranteed.

Right of objection and other rights

If necessary, you have the right to object to the processing of your personal data by or on behalf of us. If you object, we will immediately discontinue the data processing pending the settlement of your objection. If your objection is well-founded, we will make copies and/or copies of the data that we process (or have processed) available to you and discontinue the processing on a permanent basis thereafter. You also have the right not to be subjected to automated individual decision-making or profiling. We will not process your data in such a way that this right applies. If you are of the opinion that this is the case, please contact our contact person for privacy matters.

Changes to the privacy policy

We reserve the right to change our privacy policy at any time. However, you will always find the most recent version on this page. If the new privacy policy affects the way in which we process data already collected about you, we will notify you by e-mail.

Contact details

Slimstones e.g.
Westvest 145
2611 AZ DELFT
The Netherlands
info@lesseausoap.com